# ◆How to install the program

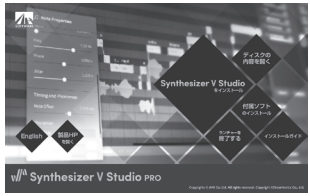
To install the program, please read the following instructions.

## Step1 Please insert the Install Disc

If it is Download edition, Please run Launcher.exe.

## Step2 Click [Install]button

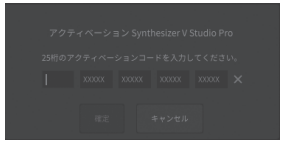
The product launcher comes up.
On the launcher, click, "Install the main program".




This is a common install guide for all Synthesizer V products. So the image you see here is just an example.

## Step3 Activate the software

When the program starts, it will prompt you to enter your activation code.Enter your activation code which is provided upon purchase.




## Step4 Installation Complete

This is the end of install guide. Please enjoy!

*To install the software to other PC, please deactivate it before .
*Please refer to our web user manual for how to use the program. (Accessible via "Help" of the program.)

# TechnicalSupportGuide

Technical support for this product is available by E-mail. We kindly request you to complete the user registration and register your product serial number on our website before sending your customer support request.
(We are sorry that technical support over the telephone is not available.)

## Step1 User Registration(Please ignore if you have already registered with AHS)

The users are kindly requested to complete the user registration on our website. If you have not yet complete, please do so.

●User Registration Webpage：http://www.ah-soft.com/regist/

## Step2 Register your serial number of [Synthesizer V(Product name)]

After you have finished the user registration as instructed in STEP1, you are able to log into" MyPage" with your login information. After logging-in, please click [購入した製品を新たに登録する](Register a serial number of the purchased product) and register the serial number of [VOICEROID2(Product name)].

●マイページ(MyPage)：https://www.ah-soft.com/mypage/

# TechnicalSupport

### ◆For Windows of Mac users

After you logging in on our website (http://www.ah-soft.com), please click [製品に関するお問い合わせ] (Send a support inquiry). Then an inquiry form will appear. Please fill in the form and submit. For support inquiries about [VOICEROID+ EX], please select [VOICEROID2シリーズ] for [お問い合わせ製品名] (product selection). Also please enter your [サポート番号] ("Support Number") which is included in your box package or has been sent upon your download purchase. Using this form is the only way to request technical support service. Our technical support is NOT available at the shop counter of the shops where you have purchased the product.

### ◆For Linux users

Can Inquire on the DreamTonics site(https://synthesizerv.com/).
Please contact by email from [Contact Us] on the website.

●Note

When you submit your support inquiry, please enter details of your technical support inquiry in the text such as the model number of PC and if it's a self-built computer, please provide the information of the computer components used in it. If you do not provide the information we require, we may not be able to provide technical support services to you.

●Technical Support Response Time

Our support team addresses the support inquiries in their queue on a first-come-first-served basis. It usually takes 3 to 5 business days to receive a response. Depending on the volume of inquiries that our support team is tackling, it may take more than 5 business days. We apologize in advance for any inconvenience it may cause.